

# A BETTER WAY TO STAY CONNECTED



**Effective April 1st, 2022, most Intercoastal Medical Group providers and staff will use the patient portal as a primary form of communication for non-urgent matters.**

Please note:

- If you haven't received an invitation, let us know! If you have received but haven't accepted your portal invitation, please do so as soon as possible, or ask for an updated invitation to make communication more efficient and avoid telephone hold times.
- Please avoid sending multiple messages about the same subject as this adds a level of complexity in messaging and may delay a response from your Care Team.
- No need to reply to our messages with a 'Thank You'. We do appreciate the gratitude, but the Thank You messages require action from a staff member and may add to delays in getting to messages requiring action.

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To access your Patient Portal, [CLICK HERE.](#)  
For registration assistance or questions related to the portal, [CLICK HERE.](#)